

**Transmission Business Line  
Sept. 29, 2004 Customer Conference Call  
Notes**

**Customer Participations**

Mary Jensen, Portland General and PBL

*Participation in the call was limited due to the fact that an agenda for the meeting was not sent out. TBL apologizes for any inconvenience this may have caused. In the future, customer conference calls will be scheduled for every other Wednesday thru the end of January 2005. A calendar of these meetings will be posted at*

*[http://www.transmission.bpa.gov/Business/Customer Forums and Feedback/Scheduling Automation/](http://www.transmission.bpa.gov/Business/Customer_Forum_and_Feedback/Scheduling_Automation/) Agendas for each meeting will also be sent out via email prior to the calls.*

**Upcoming Events**

On Oct. 19-20, TBL will conduct workshops before the Schedulers Conference in Portland. One will be held at the Benson Hotel and the other at the downtown Marriott. Please sign up.

Kammy Rogers-Holliday revisited cutover dates. On Nov. 9, OATI will begin handling TBL's tagging system. On Dec. 6, TBL will start taking corrective action if schedules and tags don't match or are out of balance. WECC curtailment procedures will be imposed on Jan. 3, 2005.

**Status Report**

TBL is finalizing its procedures while working on test perspectives. We are conducting in-depth analysis of factory acceptance tests.

**Concerning curtailment communication**

TBL is currently focused on the tag-to-schedule matching. We realize the "curtailment by tag and phone call" issue is a serious one and we will continue to work on this over the next month. We understand that customers need to know the plan so they can assess any impacts to their business processes.

A discussion of the tag-to-schedule order of submittal for Real Time was tabled until the next phone call to be able to involve others in the discussion.

Partial awards and tag-to-schedule matching will be discussed at the Schedulers workshop.

**Questions and Answers**

A question was raised about the inequity of TBL curtailing by tag with no phone calls while requiring others to curtail by tag and follow up with a phone call. TBL is looking into this issue. Customers also asked to see a draft of the curtailment process prior to the upcoming workshops. Due to the efforts underway to meet the Nov. 9 cutover target, TBL may not be able to provide customers with a draft of the curtailment process prior to the workshops.