



## Transmission Business Line

### CUSTOMER CALL NOTES

#### CUSTOMER CONFERENCE CALL – SCHEDULING AUTOMATION

September 24, 2003

#### ATTENDEES

##### BPAT Attendees:

Correne Surface  
Sean Egusa  
Richard Stone  
Jennifer Kinder  
Rich Gillman

##### Customers on the Bridge:

PS	DGL
TCL	PGE
PNGC	PBL
PRM	PO
PWX	SCL
KCP	Trans Alta

#### REVIEW OF OUTSTANDING ACTION ITEMS

*No action items currently outstanding.*

#### STATUS REPORT & SCHEDULING AUTOMATION SYSTEMS UPDATE

E-Tag Stats – The total tags for last week are 3473. The total errors were 61. 25 Indicated incorrect contract and PSE.

If you have questions, please send a request to [etags@bpa.gov](mailto:etags@bpa.gov) and we will get back to you.

The Score Cards go to anyone who asks for them. Use [etags@bpa.gov](mailto:etags@bpa.gov) to let us know if you do not now, but would like to, receive them.

#### SCHEDULING AUTOMATION SYSTEM STATUS UPDATE

Preschedule Walkthroughs: 9/9 Rolled out parallel Preschedule checkouts. Checking both systems and it's working out real well. Jennifer Kinder asked if there were any interest in coming over to BPAT after the NWPP Scheduler's Meeting to see how the Preschedule checkouts are working. There were a couple of companies that indicated they were interested.

## **SCHEDULING BUSINESS PRACTICES AND NOTICES**

Firm Redirects. Richard Stone, Correne Surface discussed Business Practice's that were posted yesterday. Some customers want to do more testing and were told to contact the Reservation desk to do this. Richard Stone suggested that they should follow the previous test script.

A customer felt that the limit of 5 requests per day was rather restrictive. It was pointed out that this was due to the manual process. When we get approval from FERC and process is automated this restriction may be changed.

## **CUSTOMER Q&A**

Reservation Button? Has been removed because we don't post ATC for anything other than daily.

Test failed when trying to do Long-term Firm redirect to Short-term Firm. Richard Stone will follow up with Todd Kochheiser and get information out to all.

Short-term Firm market evaluation starts at 0700 Pacific Prevailing Time and awards should be made by 1000.

Energy profile is in check out, not generation profile.

## **OPEN & NEW ISSUES**

*None at this time.*

## **CLOSING: SCHEDULE FOR NEXT CALL**

**Next call scheduled for Oct. 8, 2003.**

Send items for next call or questions to [etags@bpa.gov](mailto:etags@bpa.gov).