



**Transmission Business Line (TBL)  
Business Practices Technical Forum Decision**

**INACTIVE SCHEDULING ACCOUNT DELETION**

April 25, 2003 Forum

**Background:**

Some Transmission Contract Holders are experiencing problems as a result of inactive scheduling accounts being deleted without any consultation with them.

**Business Practice Technical Forum Proposal:**

TBL should not delete inactive scheduling accounts without first contacting the Transmission Contract Holder and/or the scheduling agent and obtaining approval to do so.

**TBL Decision:**

To better serve customers, TBL will contact the Transmission Contract Holder and/or scheduling agent prior to deleting an inactive account from the Real-time Operations Dispatch and Scheduling (RODS) system.